

# Access to Care Plan 2019–2023

[ccohealth.ca/accesstocareplan](http://ccohealth.ca/accesstocareplan)



## Person-Centred

### STRATEGIC OBJECTIVES:

Establish a Patient and Family Advisory Council for Access to Care

Collaborate with the Ministry of Health and Long-Term Care and system partners to develop a wait times awareness educational campaign for patients and providers



## Safe

### STRATEGIC OBJECTIVES:

Lead the development and dissemination of provincial wait time data collection standards for Ontario

Support provincial standardization and appropriateness measures to improve quality of patient care



## Equitable

### STRATEGIC OBJECTIVES:

Expand wait times performance measurement in targeted service areas

Advise on issues, in partnership with the Indigenous Cancer Care Unit, related to improving access to services for First Nations, Inuit, Métis and Urban Indigenous peoples in Canada



## Efficient

### STRATEGIC OBJECTIVES:

Acquire new data holdings from third parties and regional providers to advance Access to Care's work

Leverage new analytic capabilities to inform decision-making and evaluate health system performance

Explore new opportunities to offer support to the Ministry of Health and Long-Term Care and regions to improve access to services



## Effective

### STRATEGIC OBJECTIVES:

Use evidence to inform system planning and policy development in collaboration with the Ministry of Health and Long-Term Care and regional partners

Make all wait times performance data public in partnership with the ministry, Health Quality Ontario and, in time, Ontario Health

Leverage CCO data holdings, in partnership with system stakeholders, to evaluate clinical evidence and system performance related to access to services



## Timely

### STRATEGIC OBJECTIVES:

Inform and advise the Ministry of Health and Long-Term Care where performance results in service areas do not meet established targets

Transform data collection capabilities for wait times performance measurement and reporting

In time, the work of ATC will be taken on by Ontario Health. Ontario Health is a single health agency that will oversee healthcare delivery, improve clinical guidance and support providers to ensure better quality care for patients.